



Salamantex

THE EASY WAY FOR CRYPTO PAY

Become a part of our Salamantex-family!

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**Are you technically minded, passionate about your work, driven by new ideas and currently looking for a new challenge?
Join us and shape the future of payment!**

Our multifunctional, dynamic, international Salamantex team consults and develops in the areas of IT-services and cryptocurrency to provide modern payment solutions and point-of-sale soft- and hardware. Simplicity, speed and security are most important for us. We aim to enable easy access to cryptocurrencies and therefore increase the trust in the market. Our daily work is based on cross-team collaboration, continuous growth and the strong motivation to revolutionize the payment industry. If you're looking to join a passionate international team full of fantastic talent and start-up spirit - look no further and apply as a

SUPPORT ENGINEER

Lower Austria, Bahnhof Tullnerfeld (15min from Vienna), fulltime, M/F/D

YOUR CHALLENGE ...

- Communicate with our customers and help with resolving problems as first level support
- Work together with our Sales, Development and QA departments in finding a solution
- Organisation, documentation and further development of our internal customer support processes
- Creative and innovative thinking to solve problems before they even become a problem

YOUR PROFILE...

- Experience and calmness when dealing with customer requests
- A well-founded training in the field of computer systems, informatics or similar qualifications
- Good German- and English skills
- Analytical skills, ability to work in a team, resilience, proactive working style and good self management
- Open to new experiences such as journeys abroad and international collaboration with other (Salamantex) support organisations



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EXTRA BONUS POINTS FOR...

- Knowledge of a scripting language to be able to automate support processes (Bash, Powershell, Python ...)
- Basic knowledge of NoSQL and SQL databases
- Basic knowledge of Linux and related technologies
- Experience with git or other VCS
- Understanding of how blockchain technology works e.g. Bitcoin, Litecoin, Ethereum, IOTA
- Experience with one of the following cloud stacks: Azure, AWS, Google Cloud Platform

BENEFITS ...

- A friendly, diverse, international team with a shared passion for technology.
- **Challenging tasks** as well as plenty of opportunities for professional and personal growth within **flat structures** and **short decision-making processes**.
- **Flexible und family-friendly working hours** with possibility to **work from home**.
- We encourage **life-long learning**. In order to develop modern payment solutions we need diverse, bright minds and creative thinking, we promote a **culture of innovation** that welcomes new ideas.
- **A salary of 27.000€** / year according to the collective agreement*

*The actual payment strongly depends on the respective qualifications and professional experience.



Curious? Apply and send your application to jobs@salamantex.com.

Salamantex is committed to equal employment opportunity, diversity and inclusion in the workplace. We are looking forward to receiving your application including your salary expectations and your earliest availability date. If you have additional questions please do not hesitate to contact us.

More information about us can be found at

<https://salamantex.com/>

****You're interested in a career with Salamantex but this position doesn't fit your skills and experience?**

Get in touch with us to get information on other positions!**